

# IRS Telephone Numbers

## Toll-free Service

### IRS toll-free Tax Assistance

(in English and Spanish)..... **(800) 829-1040**

Monday through Friday, 7:00 a.m. until 10:00 p.m., Saturday from 10:00 a.m. until 3:00 p.m. (Alaska and Hawaii hours are 10:00 a.m. until 3:00 p.m. Pacific Time)



**Order Tax Forms and Material**..... **(800) 829-3676**

**IRS Partnership Program**..... **(916) 636-7705**

*Post offices and libraries*..... **(800) 829-2756**

Businesses that would like to participate in the IRS Partnership program can call the IRS or apply online at [www.irs.gov](http://www.irs.gov) (special phone number for Post Offices and libraries).

**IRS Business & Specialty Help Line**..... **(800) 829-4933**

Business taxpayers that have questions relating to their entity can call the IRS at for business and specialty help (in English and Spanish). Available Monday through Friday, 7:00 a.m. to 10:00 p.m.

**Employer Identification Number**..... **(800) 829-4933**

Call IRS to apply for an Employer Identification Number (EIN).

**IRS Refund Hotline**..... **(800) 829-1954**

For refund information, have a copy of your current tax return, your social security number, filing status from the front of your form 1040 and the exact whole dollar amount of your refund.

**TTY/TDD Telephone Service**..... **(800) 829-4059**

Available for the deaf and hearing-impaired who have access to a teletypewriter/telecommunications device for the deaf (TTY/TDD) equipment. **Note:** This number is answered only by TTY/TDD equipment.

**Tax Help for US Taxpayers residing in Cana**..... **(215) 516-2000**

**IRS Taxpayer Advocate**..... **(877) 777-4778**

## International Service

Taxpayers In the United States..... **(800) 829-1040**

Call for assistance Monday through Friday from 7:00 a.m. until 10:00 p.m. From January 2, 2004 through April 16, 2004,

Saturday service will also be available from 9:00 a.m. until to 5:00 p.m. Callers from Alaska and Hawaii will be assisted during the same hours of operation as in the Pacific Time zone.

Taxpayers calling from outside the

United States..... **(215) 516-2000**

FAX..... **(215) 516-2555**

IRS will answer your tax questions and help with account problems at our Philadelphia IRS office. The Philadelphia office provides telephone assistance Monday through Friday from 6:00 a.m. until 2:00 a.m. Eastern time. Call or fax your questions to at (non toll-free numbers).

Questions concerning Individual Taxpayer Identification

Numbers (ITIN)..... **(215) 516-4846**

FAX..... **(215) 516-1171**

(non toll-free numbers)

You can phone, write or visit one of our overseas offices. Just be sure to have a copy of last year's tax return, your wage and income statements, and your other tax records with you.

Traveling IRS tax assistors will visit foreign cities during the 2004 filing season. Call your local U.S. embassy or consulate, or visit on of our offices to find out the dates, time and locations for assistance. The phone numbers are listed in the following listing:

Berlin, Germany.....(*outside Germany*) **49-30-8305-11361140**  
(*within Germany*) **030-8305-11361140**

London, England..... **44-20-7408-8077**

Paris, France..... **33-1-4312-2555**

Rome, Italy..... **39-06-4674-2560**

Tokyo, Japan.....(International) **81-3-3224-5466**  
(Local) **03-3224-5466**

Fax: (International) **81-3-3224-5274**

Fax: (Local) **03-3224-5274**

Taxpayers residing overseas with technical

account questions.....Fax: **(215) 516-2555**

Or write: Internal Revenue Service  
P.O. Box 920, International Section  
Bensalem, PA 19020-8518

IRS Tax Fax (International)

San Juan, Puerto Rico..... **(787) 759-4524**

Tokyo, Japan.....(International) **81-3-3224-5465**

(Local) **30-3224-5465**

You can obtain tax forms and other tax information through the Tax Fax system 24 hours a day, seven days a week. From a fax machine, dial the fax number and follow the voice prompts.